



eNagar Sewa

Urban eGovernance Solution for Municipal Services

Empowering Urban Local Bodies through Digital Transformation

One Portal, Multiple Services

Overview

eNagar Sewa is a fully configurable and scalable e-Municipality platform, developed by National Informatics Centre, Uttar Pradesh (NIC-UP) and to be offered by NICSI-Product Business Division (NICSI-PBD). The solution is designed to deliver efficient, transparent, and citizen-centric municipal services, aligned with Government of India's Smart Governance initiatives.



763

Urban Local Bodies



2

States/UTs Covered



AMRUT

Reforms Compliant

Coverage & Reach

- Operational across 763 Urban Local Bodies (ULBs) in Uttar Pradesh and Andaman & Nicobar Islands
- Compliant with **AMRUT, BRAP and Janhit Reforms** and integrated with multiple government platforms for seamless service delivery
- Unified portal for multiple municipal services
- Secure, audited architecture using open-source technologies
- Integration with DigiLocker, SBI Payment Gateway, and other government systems

Comprehensive Suite of Urban Services

Implemented Modules



Property Tax

Billing & Collection (House, Water, Sewerage)



Property Mutation

Online Property Transfer



Trade Licence

New/Renewal Applications



Water & Sewerage

Online Connection Requests



Advertisement

Signage Permissions



NOC Services

Water & Food License NOCs



Fire Hydrant

Shop Safety Compliance



Grievance Redressal

DCCC Public Complaints



Dashboards

State & ULB Level Reporting

Key Highlights & Features



Digital Certificates

Free digitally signed certificates for all services



Electronic Workflow

Shop Safety Compliance



Consolidated Billing

Single bill for multiple taxes



24x7 Access

Round-the-clock online services



SMS Alerts

Real-time application status updates



DigiLocker Integration

Secure document storage and retrieval

Citizen Empowerment Features

- Online manuals and training videos for citizen awareness
- Real-time application tracking with transparency
- Multiple payment options including online gateway, POS, cash, and cheque
- Automatic receipt generation and payment history access

Transparent Service Delivery Workflow



Citizen Application



Digital Processing



SMS Notification



Service Delivery

Launch of Unified Payment Facilities

Pilibhit District, Uttar Pradesh

eNagar Sewa introduces integrated payment facilities for municipal taxes and charges across all three Nagar Palika Parishad in Pilibhit district, providing citizens with a seamless, unified payment experience.

Covered Nagar Palika Parishad



Onboarded

Bisalpur



Onboarded

Pilibhit



Onboarded

Puranpur

Scope of Payments for Property Tax



House Tax



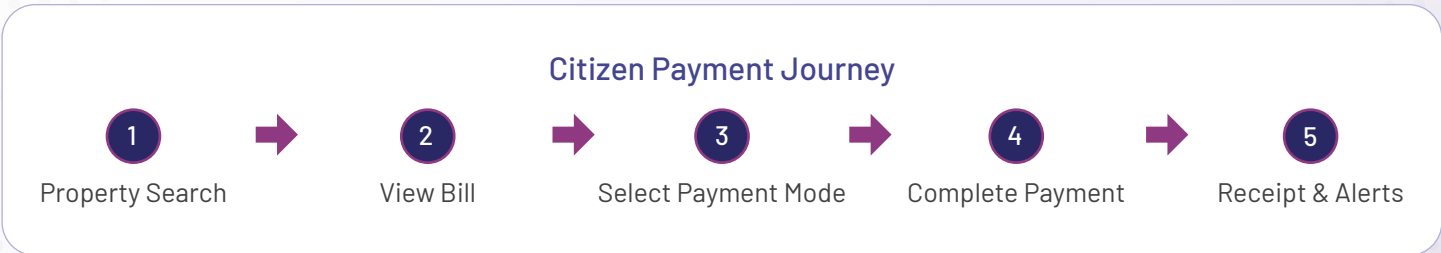
Water Tax




Sewerage Tax




Other Charges




Multiple Payment Modes




Online Payment
Payment Gateway Integration



POS & Smart POS
Point of Sale Terminals




Cash Payment
Counter Payments





Cheque/TC
Treasury Challan Deposit

Citizen Features & Benefits


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Single-Point Payment
Pay all taxes in one transaction




Consolidated Billing
Single bill for multiple tax types
- 

QR Code & SMS Alerts
Instant payment confirmation



Payment History
Access past transactions anytime
- 

DigiLocker Integration
Secure receipt storage and access



Automatic Receipts
Instant digital receipt generation

Connect With Us

Get in touch for support, queries, or more information

Urban Local Body Directorate

Address :

Director, Urban Local Bodies Directorate, Sector-7, Gomti Nagar Extension, Lucknow - 226010

Email : diruplb@nic.in

Local District Officials

Pilibhit

Address:

Executive Officer, Nagar Palika Parishad Pilibhit, Near LH Sugar Mill, Station road, Pilibhit-262001, District- Pilibhit

Email:

eonpppilibhitpi-up@nic.in

Puranpur

Address:

Executive Officer, Nagar Palika Parishad Puranpur, Near Station Chauraha, Puranpur-262122, District- Pilibhit

Email:

eonpppuranpurpi-up@nic.in

Bisalpur

Address:

Executive Officer, Nagar Palika Parishad Bisalpur, in front of tehsil Bisalpur, Bisalpur-262201, District- Pilibhit

Email:

eonppbisalpurpi-up@nic.in

National Informatics Centre (NIC)



Address

National Informatics Centre
A-Block, CGO Complex, Lodhi Road
New Delhi - 110003



Website

<https://www.nic.in>

NICSI - Product Business Division



Address

National Informatics Centre Services Incorporated
6th Floor (Hall No. 2 & 3), NBCC Tower,
15 Bhikaji Cama Place
New Delhi - 110066



Website

<https://www.nicsi.nic.in>

Quick Access to eNagar Sewa Portal



Scan to visit portal

Direct Portal Access

e-nagarsewaup.gov.in

Available Services:

- Property Tax Payment
- Trade License Application
- Water & Sewerage Connection
- Grievance Registration
- And more...